

Additional Terms and Conditions for Solar Water Heater

Price includes:

- 10-year warranty
- Installation and crane up to 4 floors / 15 metres max.
- Prefilter and cartridge

Price excludes:

- plumbing and electrical connection

PROCESS

1. Site Inspection
2. Payment of 50% deposit
3. Grant Application
4. Grant Approval
5. Installation Appointment given
6. Installation (payment of pending balance)
7. Client visits Bajada New Energy to collect Part B Grant Document, sign maintenance agreement and pay for the first year of maintenance (€100)
8. Submit Part B Grant Document to REWS

Maintenance Agreement

Maintenance agreement of **€100/ year** including yearly servicing as follows:

The service consists of:

- Visual inspection for signs of damage to frame structure, tank and flat plate collector.
- Visual check for water leaks.
- Ensuring valves are in proper positions and working properly (excluding plumbing).
- Inspection and replacement, if required, of pipe insulation to minimise losses.
- Ensure that the structure, mountings, tank, external electrical and plumbing components are properly fastened and tightened.
- Examining structure, mountings, tank, external electrical and plumbing components for signs of rust and corrosion and cleaning flat plate type from accumulated dust if necessary
- Replacement of anode, thermostat and element if and when necessary
- Check any other aspect according to manufacturer/supplier.
- Any necessary repairs (including both parts and labour) on solar water heater system identified during preventive inspection or following a call-out by client;
- Urgent call-outs to be serviced within 48 hours from reporting, excluding weekends and public holidays and depending on weather conditions.
- Should a call out be made and the resulting issue is not covered by warranty the call out rate is of €70 inc. VAT/ hour
- Electrical cables and plumbing are **not included**.

Warranty

- 10 years warranty on all install except the pre-filter which carries a warranty of 2yrs.
- Warranty is subject to the continuance of the yearly maintenance.
- Warranty is subject to the immediate connection of the solar water heater to the electricity and plumbing of the household.
- Crane and crane permit are not included as per warranty terms and conditions.

Other terms

1. Crane
 - a. Permit – upon payment of deposit a date will be set for delivery – Crane permit and any associated charges are to be handled by the client
 - b. Additional Crane Charges – included in the price is a crane that can extend up to 12 floors with a reach of 2 metres, additional charges as set out below may apply:
 - i. Up to 21 metres - €150 for the 1st hour + €75/hour for additional hours
 - ii. Up to 21 metres with extended reach - €225 for the 1st hour + €75/hour for additional hours
 - iii. Up to 24 metres - €225 for the 1st hour + €75/hour for additional hours
 - iv. Larger cranes upon quote
 - c. Should the client opt to bring crane himself and the crane is not on time a charge of €75 per hour applies.
2. Water supply needs to be available on the roof at time of install. Should this not be available, the installation would need to be rescheduled and further charges incurred.
3. It is the customers responsibility to ensure the installation is in compliance with Planning Authority regulations and Bajada New Energy cannot be held responsible in any way.
4. Bajada New Energy is not responsible for the REWS application or for any other incorrect information given by the client. It is the sole responsibility of the client to check that the applications are compiled correctly.
5. Payments can be done as follows:

PAYMENT DETAILS:**Bank: Bank of Valletta**

Beneficiary Bank Name: Bajada New Energy Limited

Beneficiary Bank Address: St Bartholomeo Street, Qormi QRM 2183

Account No: 40019778192

IBAN No: MT12VALL22013000000040019778192

Swift Code: VALLMTMT

Bank: HSBC Bank Malta Plc

Beneficiary Bank Name: Bajada New Energy Limited

Beneficiary Bank Address: 25TH November Avenue Zejtun ZTN 2018

Account No: 056179658001

IBAN No: MT86MMEB44565000000056179658001

Swift Code: MMEBMTMT

I declare that I have read and understood the above,

Name: _____

Signature: _____